About You

**Benefits for patient:**

At D15 Dental Care, we ensure that the patient experience is very comfortable and the treatment standards meet the expectations of the patient. All our procedures are carried out using latest techniques and best materials available in the market. Personal attention is given to individual patients with utmost importance given to sterilisation procedure, easy finance options for orthodontics and we value your time with us. We make sure that the treatments are more affordable, with innovative solutions and carried out with highest standards of infection control. All first appointments for a dental check-up and treatment plan are free of charge.

**First appointment worries:**

We understand the initial worries when you are visiting a dental clinic and getting your dental check-up done and finding solutions to your queries. We value your time and make sure that all the queries are answered elaborately. All your needs and preferences are noted in the first visit to our clinic. At the first visit, a thorough examination is carried out with help of X-rays, if needed. This might be coupled with pictures/models if necessary. This enables us to fabricate a complete treatment plan for you with an estimate of costs involved. We make sure that you understand what needs to be done and what might be the options in different situations. We always stress on patient comfort and transparent prices.

**Value of patient time:**

We always value your time. All your queries will be adequately answered during your appointment time, and we always make efforts to see you on your scheduled appointment time. We dedicate ourselves to book any emergency appointment on the same day.

**Value of patient safety:**

we ensure that all safety procedures are followed and all the treatments are carried out with highest standards of infection control and sterilisation for the safety of the patients and the working staff at the clinic.

**Value for teeth/ oral hygiene:**

At D15 Dental Care, we continue to work for the betterment of your dental health and keep you informed with all the latest techniques and treatments. Our aim is to ensure that you enjoy an excellent dental health for the longest possible time. All our professionals keep themselves up to date by participating in various programmes on continuing dental education.

**Budget/ any schemes etc:**

We offer various discounts and payment options which suits the best according to your budget, so that you can plan all the finances in advance. We also look after the patients with Vhi and Decare dental insurances, so the patients only pay the difference after approval and we do all your paperwork. All our prices are transparent and are disclosed to the patients at the initial appointment, so that the finances do not delay your dental treatment.

**Cancellation policy:**

We value your time and we do understand that sometimes it might be impossible for you to keep up your appointment. The time allocated to your appointment is set exclusively for you. Therefore, we request you to kindly give us 24 hour notice for any cancellation, otherwise charges may apply. You cancellation notice allows us to allocate the time to another patient. Your courtesy is much appreciated.

**Link to booking/query**